Cignal SALE	IDENTIAL SERVIC	
Full Name	Day Year	Household monthly income: Required
Installation Address: House/unit No.	receive advisories or messages fr Floor	rom Cignal TV, Inc. thru SMS and e-mail. Bldg. Name Barangay/Village/ Subd.
 Municipality/City	Province	Zip Code
ABOUT YOU Marital Status Single Home Ownership Owned Employment Self-Employed Profession Company Name No. of years with present I	Married Mortaged Private Others:	Position / title:
Gross Annual Income: P180,000 & BELOW P180,000 < P200,000	P200,000 < P225,000 P225,000 < P300,000	P300,000 < P400,000

PREPAID CIGNAL SUBSCRIPTION

PACKAGE OPTIONS:

Box Type

SD HD

POSTPAID CIGNAL SUBSCRIPTION								
PLAN TYPES	PLAN OPTIONS		CHANNEL ADD-ONS					
HD Lite Flexi (Cash) Others	290 HD 390 HD 490 HD	720 HD 1650 1050 HD 1990 1350 HD 0THER) HD					
NUMBER OF BOX	(ES							
1 box Regular Personal Recorder	2 boxes Regular Personal Video Recorder	3 boxes Regular Video Recorder	4 boxes (Plan 1590 & Plan 1990 only) Regular Personal Video Recorder					
REMINDERS: 1. Required documents are	Valid ID and Proof of Billing.							
2. Contract lock-in for HD L	ite Plans is 24 months, exclusive	of free months.						
3. Warranty for Flexi (Cash)	Plan is 12 months.							
4. Other plan type may hav	e different requirements, contra	ct lock-in period, warranty and fees.						

5. For 2nd/3rd/4th box, additional monthly outlet fee of P230/box and box remains to be Cignal's property.

6. Outright purchase option of additional box/es available for Flexi Plan only. Box extension fee shall apply.

7. 4th box is applicable to subscribers of Postpaid Plan 1590HD & Cignal Premier 1990 only.

BILLING OPTIONS

Billing Statement to be sent thru e-mail

I hereby authorize CignaITV, Inc. to send me my statement of account (SOA) as well as any other notices by electronic mail (e-mail) at the e-mail address which i have specified in this form or such other e-mail address which I may notify CiganI TV, Inc., of in writing. Transmittal by Cignal TV, Inc. of my SOA and any other notices by e-mail shall have the same legal effect, validity or enforceability as transmittal by regular (postal) mail. I hereby waivemy right to question receipt of the SOA or any other notices to be sent by Cignal TV, Inc. to the e-mail address I have specified above or such other e-mail adress which I may notify Cignal TV, Inc., of in writing, and I shall be deemed to have received the SOA or any other notices from Cignal TV, Inc., not withstanding failure of my e-mail address to receive messages through no fault of Cignal TV, Inc.

Billing Statement to be sent thru mail/ courier

Billing Address:

House/unit No.	Floor	Bldg. Name
Street Na	me Bara	ngay/Village/ Subd.
Municipality/City	Province	Zip Code

FOR POSTPAID & PREPAID SUBSCRIBERS

I affirm that the above information is true and correct and that the supporting documents attached are true and correct. I hereby confirm that i have carefully read and understood the Terms and Conditions of this Residential DirectTo-Home Subscriber Service Agreement ("Agreement") attached to this form and on the website (www.cignati.V.). I have also reviewed the Service Application Form and the necessary clarifications with the service team that rendered actual work in my premises pursuant to this Agreement. I also hereby authorize the Service Provider to conduct a Quality Assurance and /or Audit Inspection to bescheduled anytime after the Service is installed. Lunderstand that the data/information supplied in this Residential Application Form shall be treated as confidential and shall not be used for purposes other than that described under the Agreement written at the back. In this regard, I hereby authorize the Service Providerto disclose the data/information supplied in this Service Application Form to third parties for the purposes allowed under the Agreement.

Pre-Termination Computation

I undertake to pay the Service Provider the following pre-termination charges and all charges, fees or payables to Service Provider. I may have pursuant to the Agreement: Pre -Termination Fee = Plan MSF x Remaining Months or P6,000 whichever is higher.

Subscriber acknowledges and agrees that he has received, read, understood and agrees to be bound by all of the conditions forth in the Outlet Agreement written at the back, includingthe terms and conditions set forth in the Agreement on the back side hereof.

Signature over Printed Name and Date

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RESIDENTIAL DIRECT-TO-HOME SERVICE AGREEMENT

The Ac ant This Residential Direct-to-Home Subs The Agreement. This Residential Directs-bridge Subscriber Service Agreement (hereinafter internet to as Agreement'), logentiar will have spaced as agreement such as, but not limite to the buck-Agreement and Outlet Agreement' (no probad plans, sets forth the terms and contations under which Ognal TV, hc. (Service Provider) will have the set of the parties. This Agreement shall have effect immediately upon activation of the Service subject to the debias written on the reverse side hered.

If any of the provisions in this Agreement are declared void, illegal or unenforceable by a court, the remaining provi be valid and enforceable. Service Provider being unable to strictly enforce any of the provisions of this Agreement not be construed as variaer of the provision(s) concerned not Any water by Service Provider of any provision of this Agreement shall only be valid if made in writing by an authorized representative of Service Provider. ent shal

2. Services: "Services' shall mean all video, audio, data and other programming services and all other services that are currently available from Service Provider (hether subscription, pay-per-view or otherwise) and those that Service Provider may provide to its subscription. The subscription of the video and those that Service and other video added services that may be provided in the future. Services and other video added services that may be provided in the future shall be subject to the terms and conditions for the availment of such services as provided under a segarate agreer

Except as provided in this Agreement, all rights, title and interest in and to the Service, including but not limited to the title names, logo or material included benein, shall remain vested in Service Provider or to content providers. Subscriber agrees that the Service Provider may assign its rights to the Service to any entity without the prior writhin consert of Subscriber. The rights and obligations of the parties hereunder shall be brinding upon and shall nucle to the benefit of the parties. The first presentatives, succession-inferent and in Subscriber scale, the parties described and the succession of the service scale sc

3. Changes in Services Offered. Service Provider reserves the right to add, deter carringe and/or change the channel programming, programming packages, rationalize channel in-e-up and other Services offered by Service Frovider and any time, including without Imitation, during any minimum subscription period or terms commitment to which Subscription are your terms of the service offered by Service Frovider may be made with respect to any durings in programming, packages, the include with respect to any during of the programming, packages, the row of the programming and subscriptions of the other service of the provider may be made in a revespace of experient constants and Subscriptions and the service of the programming, programming backages or other Service. Subscription shall be entitled to any refund because of a detection, rearrangement or change of any rogramming, programming performing on the Service Frovider shall have no obligation of the Service Frovider shall not be considered a validation of the advection of any regramming, programming performing and performing, programming performing and performing, programming, progr

Certain services, sporting events and broadcast network Services, may be blacked out in Subscriber's viewing area or certain programs, content or portions thered may be blacked-out in compliance with legal and/or contractual obligations of the Service Provider. If Subscriber circumvents any of these blackouts, Subscriber may be subject to legal action in addition to any other remedies Service Provider may have:

In order to receive the Services, Subscriber must purchase or lease, whenever applicable, o nent consisting primarily of a Service Provider compatible satellite receiver or set-top tox, a 3 ed conditional access card ("Smart Card"), remote control, satellite antenna or dish, how noise wed r e block (I NB) Provide-approved conditional access card ("Small Card"), nemole control, satellite antenna or dah, ion none block (LMS) coverter (collective), the "Expignent"). Sevice Provider party provide Subschorts a standard length of calling determined by Service Provider and such other annihility devices and accessories as part of the Expignent". Service Drovide and Smarl Cards control control and software that are popriatively Service Provider and/or is levences. (collective): "Embedded Software and Smarl Card Software"). Subschort argues that he will not article that the control control of the service and smart Card Software"). Subschort argues that he will not are will not attempt box or Smarl Card. Such addoss are skiftly prohibited and may result in the termination of the Agreement, disconcection of Services and/or lagal down. The soph yor he Service Provider for Service provider and induce transfer of services and/or lagal down. The soph yor he Service Provider for Service provider and induce transfer of services and/or lagal down. The soph yor he Service Provider and the Service provider and induce transfer and the Service Provider and/or to licensor for the said terms.

Subscriber shall use the Equipment strictly for the purpose of receiving Services and in accordance with terms of this Agreement, other guidelines of the Service Provider and any accompanying operating manual or directions for such Equipment by its manufacturer. Providinget non-use of the set-lop box may adversely affect the ability of such set-lop box to properly receive signal for the Service.

5. Additional Reselvers. Service Provider may choose by allow Subscriber to yake additional reviews or set key to be additional review or set key to be additional review or set key to be additional review or set key to be additional or set was to be additional review or set key to be additional for every set was the host additional set boy books much be additional set boy books much be additional set boy books much be based and the same registrater defined on the first additional set boy books much be additional set boy books and the same registrater defined on the subscriber. If Subscriber withere to receive Services ad different residential locations or defines to have a programming package for disclorational set boy books and locational set boy books and different for selectinal locations or defines to have a programming package for disclorational set boy books and different for selectinal locations or defines to have a programming package for the limit as level books and additional set books additional set books and additional set books and additional set books additional set books additional set books and additional set books additional set bo for his execution are served both callerent in the final are served box, Subscriber must open a separate account to reac collarity or served box, as the case area by unless otherwise specificably authorized in writing by Service Provider Subscriber shall then be treated as having multiple subscriptions and will be charged accountly unless the Servi Provider provides or a separate scheme. Subscriber shall purchase or lease additional set top box(es). Smart Car temoto controls and the appropriate length of cable for each additional set-top box.

Minimum Subscription Period. Service Provider reserves the right to impose a minimum subscription period for the 6. Minimum Subaciption Period. Service Provider reserves the right to impose a minimum subaciption period. The there is the minimum subaciption period. The there is a minimum subaciption of the service is a service of the service service. Subacinet end and a para per-termination to information of the service of the s

7. Subscription Fees and Other Charges. Subscriber agrees to pay to Service Provider subscription fees, outlet fees and other charges, as well as all applicable taxes, in accordance with the selected payment plan in the Residential Subscriber Application from. Service Provider reserves the right to increase the subscription fee, costs of services and other charges and to impose new or additional charges other than those indicated in the said form.

a. Installation Fees. Subscriber shall pay, in addition to the subscription lees and other charges, an installation fee cover the truck roll, labor, physical installation of the Equipment and other necessary equipment in Subscriber's prem that would enable subscriber to receive the Service. Service Provider reserves the right to charge installation fees to Subscriber upon recommendon of Service, regardless of reason for disconnection.

ss Cable. There shall be additional charges for m able provided by Service Provider, as determined als and labor for installation in excess Service Provider, from the dish to the lo ed by Ser

Additional Equipment. Subscriber shall be responsible for purchasing any additional equipment needed to receive the rvice. These should be acquired by Subscriber prior to the installation of the Equipment.

d. Other Charges. Service Provider reserves the right to charge security deposits, fees for other services and Subscriber-hillated requests including, but not limited to, disconnection, reconnection or transfer of the Set-top box within the Subscriber's premises, installation, disconnection, re-connection and/or transfer of additional set-top box; replacement of Equipment beyond the warranty coverage, re-alignment of dish, delivery of repaired and/or replacement equipment; repairs and other similar services; and package upgrades and downgrades.

Late Payment Charges. Service Provider reserves the right to impose a late payment charge on unpaid amounts ice Provider determines in its sole discretion. Service Provider may charge interest equivalent to one and a hat ref (1.5%) per month for all accounts not paid on due date, plus a late payment charge equivalent to one and hat percent (1.5%) per month for all accounts no percent (1.5%) per month, until full payment.

Surcharges. Service Provider further reserves the right to add to Subscriber's overdue accounts a surcharge equivalent to the actual costs incurred by the Service Provider to answer for collection or attorney's fees in the event that collection of said overdue account is endored to a collection agency or law firm.

10. Billing and Payment

a. Billing. For Post Paid accounts, Service Provider shall send to Subscriber a Statement of Account (SOA) for billings of auto-projon fees, keep for other services, and other dharpes, at regular intervals and taking into consideration the main services and other dharpes, at regular intervals and taking into consideration the main services and other dharpes, at regular intervals and taking into consideration the main services and other dharpes, at regular intervals. So that must be deviced the Subscriber to youter, to account of the annound the date indicated by the particular.
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a. Charge in the migraduces or once Castomer Address officiated in the reverse side of this form. Service Provide mining of any transmission of the side of the

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Installation and Transfer of Purchased Equipment. Subscriber shall not install or transfer purchased Equipment. his own. Subscriber hereby accepts full responsibility for any damages that may be caused to the Equipment by this action or for any service interruption and hereby accepts that this renders void any replacement warranty on the Equipment.

12. Latence Gaujement Latence Explorement (if any juar many to provided by grancice Provider, installand at the perimeter Subscriber, that immune the property of careform Shroke and valit to not be transformed, more of an move of the more tais initial installation. Subscriber that take proper care of the leasest Equipment and will not make any alternitions or additions theretio. Subscriber shall be leaded for any loss or dimage to such leasest Equipment Installed and incleaved in good order and condition. All leasest Equipment that be returned to Service Provider upon termination of this Agreement or a may be required by Service Provider.

14. Limited Warranty on Purchase Equipment. Skelba bases purchased by Subachine from Savvice In Provider have a warrant warranty in the data of a skalandine from Savvice Purchase ta warranty policies. Licoura la aucortali avanta publicas. Licoura la subachina frontesis. Service Provider makes no warranty, etilher expressi or ingliad, regarding the Equipment of may do requirement of the Savvices Funded to Subachine. Al subachi marrante, including warrante, inc

15. Access to Premises. Subscriber shall allow the duly authorized personnel, agents of Provider access to his premises for maintenance, inspection, quality assurance and tech recover any leased Equipment or any equipment owned by Service Provider. nical audit nurnos

Prohibited Acts. The following shall constitute prohibited acts by Subscriber ('Prohibited Acts') whether performed nself or in conjunction with others and shall be dealt with in accordance with the terms of this Agreement:

Unandhordwall salab, assignment or instruction of devolve of salable Equipment; Regaric croates the rights of any last side to or other Equipment; Salaberginon hand discovered after sporoval of application; Will woldisco of the last and regaritations of Service Provider in relation to provision of the Service or of any emment regalatory agency having princidion; Use of the Service or any Regari of Immoral purpose, or for any purpose other than that a described under this

Ag reement; Unauthorized reception of Service Provider's DTH signal including unauthorized copying, recording, reproduction or roadcasting of any content of the Service;

- g.
- neadcasting of any content of the Service; Unauthorized content of a decession of orderes to the Equipment; Nearbing any portion of the Services without paying for them and/or any direct or indirect dot or attempted act to Receiving any portion of the Services without paying them and/or any direct or indirect dot or attempted act to Modifying the Equipment to receive encryptical delevision programming without, payment of required subacryption; Reverse-engineering, decompting or disastembing, tampering with or mostlying (including any attempts thereof) the upment, or any software in thatsauce to the seven of the specific selection point of the seven of the seve
- , de the Philippine territory: and

ther similar act

The commission of the above acts are strictly prohibited and may result in the immediate termination of this Agreen disconnection of the Services and/or legal action. Subscriber shall indemnify Service Provide for any and at dama claims incurred or to be incurred by Service Provider as a result of or in connection with the commission of any of t Prohibited Acts.

Disconnection and Termination. Service Provider reserves the right to disconnect the Service received by sorther, which prior notice, in the following instances: Commission of any of the Prohibited Acta in Section 16 above; Violation of any of the matterial provisions of this Agreement; or Non-payment of account after due data.

Upon the sole determination of Service Provider and after due notice, Service may likewise be disconnected or denied to a Subscher with poor circle(to raying) tables, Upon disconnection, the outstanding bulance of Subscher shall be determined likewise rearves the right to terminate the largerenet and disconnect the Service necessite by Subscher in the event that the Service Provider is prevented to meteddening such Service for reasons and/or causes beyond the Service Provider to United United to the minate that and on of restrictions by National and/or local government automations. It is entitlessubmitted to inclusion the terminate of the service for reasons and/or causes beyond the Service Provider the minate and constrained to the soft and the service for reasons and/or causes beyond the Service Provider the service has and/or charged by a condominium corporation, village or homeowner's association, or similar emiliessubmittes in the colocia where the Service is tendeden.

Subscriber Initiated Disconnection. In cases where Subscriber voluntarity requests for disconnection of the Service, succider shall provide written notes to Service Provider at least thirty (30) days prior to the intended date of connection. Service and nomitry charges stall continue to apply until Service Provider that services the written notes disconnection and made 1 effective. Voluntary termination shall not relieve the Subscriber of his obligation to pay vive Provider of free and charges accound by cayable prior to the Relieve date of termination.

10. Service Commented in Signal Interruptions. The faces and to Service Provider shall contrain et al. a contrained which devices in early interruption in the rough the service interruption in the rough to that of the Schöder Service Provider (and a service) interruption and the available to Schöder the service) interruption and the available to Schöder the service Provider (and a service) interruption and a service Provider value and a service of service and and a service of service and service Provider value and service Provider value and service Provider value and service and service Provider value and service and service provider value and service and service of service and service and

20. Intelectual Property. Subscriber hereby undertakes to uphold the intelectual property rights and interests of Service Provider and third parties and hereby commits to refrain from unsubforced targing, netwoadcasting, recording, duplicating or deriverse reproductions, any manner. (Fund and 6 any partoper Mandalenev, the programs, flademarks), topos, copyrights and services received by and passed to Subscriber under and by resond the Algebenet Ministrum targing and any many community and passed to Subscriber under and by resond the Algebenet Ministrum targing and a services received by and passed to Subscriber under and by resond the Algebenet Ministrum targing and a services and the Subscriber is influenced and the Subscriber incurred by resond of Subscriber's inflingement of any intelectual property rights under this Section.

2.1. Restriction or Vewership. The Service is provided for private viewing in Subsorber's private home indicated in the installation address on the revenue side of this Agreement. Subsorber agrees that the Services will not be viewed in areas open to the public, commonical establishment or other endomidal tactions. Services simplications for the service in areas open to the public, commonical establishment or other endomidal tactions. Services simplications for the service in a many on the e-hoadcast or performed, and admission many rob te chargefor the resolution. Subsorber shall be advected how the new home homes into many and talking from a violation of this condition. Further, the Services are viewed in an area open to the public, a commercial establishment of the resolution advected by the free services and in advected by the services in such other b rate for such Se

22. Limitation of Liability. Service Provider shall not assume any liability for any suits, actions and/or claims arising from interruption or impairment of service and damage to properly including but not imited to TV sets, vide and audio supports, house of dualshall be of the provident and injust to persons or persh tark may be caused by jubition, spherol. The second secon or defect in Services or equipment f

Subacibler is responsible for imposing any programming or other content restrictions on himself, members of his fan and household and guests as Subacriber deems appropriate. Service Provider shall not be lable to anyone due to, based upon, any content (including with limitation, any incurcarales, errors, or omissions from sub-content); (i) contained in any of the Services furnished to you; or (ii) accessed using the Services or Equipment furnished to you.

23. Amendments. Service Provider reserves the right to amend, modify, change or supplement the terms and to this Agreement as the Service may require. Service Provider shall advise Subscriber of any such changes or supplements with reasonable prior notice.

24. Venue of Action and Expenses of Liligation. The parties agree that the venue of all actions arising from this Agreement shall be the proper courts in Mandauyong City, Metro Mania, to the exclusion of all other venues. In add to any amounts due and collectible, Subscriber shall pay twenty five percent (25%) for attorney's fees and cost of suit.

OUTLET AGREEMENT FOR LEASE PLAN SUBSCRIBERS

This Outlet Agreement sets forth the terms and conditions for the use by Subscriber of the Service Provider's Equipment described below (each 'Outlet') solely in connection with the Service Provider's DTH Service for residential subscribers under a Lease plan as availed of by Subscriber under the Direct To Home Service Agreement (the 'Agreement'). The terms and conditions of the DTH Service are contained in the Residential Direct to Home (DTH) Service Agreement between the Subscriber and the Service Provider ('Agreement') is incorporated herein by reference. In case of conflic between the terms of the Agreement and this Outlet Agreement with respect to the Outlet, including its use, replacement, termination and warranty, the terms of this Outlet Agreement shall prevail.

Upon signing this Outlet Agreement, the Subscriber shall pay in advance the Outlet Fee for one (1) month period ("Advanced Outlet Fee") or a one-time non refundable deposit of P1;500 for Plan 390, in cash and/or personal check, payable to the Service Provider. It is hereby understood that the term "Outlet" used under this Outlet Agreement includes the conditional-access card (Smart Card) supplied by the Service Provider.

 Installation of the Outlet and activation of the DTH Service ("Service") for the Outlet shall be conclusive presumption that the Subscriber has accepted the Outlet and that such Outlet is in good working condition, unless Subscriber serves Service Provider written notice within five (5) days from installation thereof specifying any defect in the Outlet.

2. All accessories supplied by Service Provider together with the Outlet, namely the satellite dish, LNB (tow noise block), connectors, remote control, cabiling (collectively, the 'Accessories') shall be owned by Subscriber upon delivery thereof. Title and risk to the Accessories shall be transferred to the Subscriber upon delivery. Service Provider makes no warranty on the Accessories' merchantability or fitness for a particular purpose.

3. Installation charges for the Outlet and/or the Accessories shall be for the account of and paid for by the Subscriber. The cost of any safety device or equipment which Service Provider deems necessary and the installation thereof shall be for the account of and paid for by the Subscriber. Service Provider warrants that the workmanship of the installation to raperiod of six (6) months from Activation Date. This warranty excludes damage or defects of the Outlet, Accessories caused by Subscriber, any third party or force majerue. Service Provider makes no representation or warranty, express or implied, including without limitation, warranties of merchanability, fitness for a particular purpose or infingement.

 Subscriber undertakes to use the Outlet solely and strictly in connection with the Service and shall take utmost care of the same with the diligence of a good father of a family.

5. The Outlet shall be installed in a particular location and television set in the Installation Address and shall not be moved or removed there from without the prior written consent of Service Provider. Subscriber shall not remove the SMARTCARD in the Outlet without the prior written consent of the Service Provider. Service Provider shall remain the owner of the Outlet and the Subscriber shall not sell, assign, sublease, mortgage, charge, encumber or otherwise part possession or dispose of the Outlet and shall at all times be responsible therefor. Nothing herein shall confer or be deemed to confer ownership of the Outlet to the Subscriber.

Subscriber shall be responsible for any loss or damage to the Outlet while in the Subscriber's possession or custody, except those arising from normal wear and tear. If the Outlet is damaged while in the possession of our custody of the Subscriber, Subscriber shall immediately notify Service Provider and deliver the damaged Outlet to Service Provider or its authorized personnel for testing and repair. Subscriber shall not allow any third party to access and/or repair the Outlet. The cost of the repair shall be charged to the Subscriber ("Repair Charges"). Service Provider shall replace the Outlet if it finds it defective, malfunctioning or damaged as a result of manufacturer flaws. The Outlet shall not be replaced if such defect, malfunction or damage is found to be due to improper use, abuse, faulty handling, accident, neglect, lightning, electrical current fluctuations, tampering, repair by unauthorized technician, improper parts replacement, force maieure, fortuitous event and other circumstances beyond the reasonable control of Service Provider or such acts as may be attributable to the fault or negligence of Subscriber. In such cases replacement shall be provided upon payment of the applicable costs and charges by the Subscriber. Service Provider shall not be responsible for any damages to Subscriber's television or other appliances and devices and other property as well as signal or system problems that may arise due to the instances mentioned in the this clause. Service Provider shall have no obligation to replace the Outlet while the same is being repaired.

7. In case of loss of the Outlet (or damage of the Outlet caused by the Subscriber, Shatscriber shall pay Service Provider the cost of the Outlet based on Service Provider's current retail sale pricing ("Unreturned Outlet Fee") in addition to the forteiture of Outlet Fee, if any. Service Provider shall have no obligation to replace the lost Outlet and reserves the right to charge the Subscriber shall inform Service Provider within forty-eight (46) hours from such loss and furnish Service Provider with copies of police report, affidavit of loss and/or such other documents as may be reguired by Service Provider.

 Subscriber agrees to allow duly authorized personnel of Service Provider access to its premises for installation and maintenance purposes, as well as recovery of the Outlet upon termination of this Outlet Agreement.

 In no event shall Service Provider be liable for any loss of profits, loss of use, or indirect, special, incidental or consequential damages of any kind, in connection with or arising out of or in any manner connected with this Outlet Agreement or the subject matter hereof, in each case regardless of the form of action and whether or not such the Service Provider has been informed of, or otherwise might have anticipated, the possibility of such damages.

10. Subscriber hereby agrees to hold Service Provider free from all liability against any suit, action or claim arising from the unauthorized use of the Outlet. Likewise, Service Provider shall not be held responsible for any damages to the Subscriber's television set or other property as a result of any improper operation or usage of the Outlet.

11. This Outlet Agreement may be terminated on notice at the sole option of the Service Provider if (i) Subscriber breaches the terms of the Agreement or this or any other Outlet Agreement entered into by Subscriber and Service Provider, (ii) if the Outlet is tor substantially damaged, (iii) if the Outlet Agreement for the Primary Outlet is terminated, and (iv) the Service is disconnected by the Service Provider. A termination by Service Provider of the outlet agreement for the Primary Outlet automatically results in the termination the outlet agreement for and a 3rd boxes (each, a "Secondary Outlet"). Termination by Service Provider of the outlet agreement for and a 3rd boxes (each, a "Secondary Outlet"). Termination by Service Provider may have under law or equiv). If Subscriber desires to terminate this Outlet Agreement, written notice must be provided to Service Provider at least fifteen (15) days prior to the intended date of termination.

12. If prior to the expiration of the Term Commitment, (i) Subscriber terminates this Outlet Agreement or the Service, or (ii) Service Provider terminates this Outlet Agreement in accordance with Section 11 and 17 hereof, all unapplied Outlet Fee shall be forfield in favor of Service Provider and in addition, Service Provider may collect a cancellation fee ("Cancellation fee") equivalent to the Outlet Fee payable for the remaining months in the Term Commitment.

13. Upon termination of this Outlet Agreement or the Service for any reason whatsoever, the Subscriber shall immediately return the Outlet to the Service Provider or its authorized personnel in good working order and condition. In case Subscriber fails to return the Outlet within one (1) week from effective date of termination or refuses to deliver possession thereof to authorized personnel of Service Provider, Subscriber shall be liable to pay Service Provider the amount equivalent to Service Provider retail sales for the Outlet or its equivalent as well as any damages and/or costs incurred for recovery of the Outlet.

14. Any and all fees, charges and deposits, when applicable, under this Outlet Agreement are subject to change without prior notice to the Subscriber.

15. This Outlet Agreement shall take effect immediately upon installation of the Outlet in the Installation Address and activation of the Service.

16. Service Provider further disclaims and shall not assume any liability for any suits, actions and/or claims arising from any interruption or impairment of service or damage to property of Subscriber or third persons and injury to persons or pets that may be caused by lightning, typhoons, earthquake or natural calamities, accident, force majeure, fortuitous events, circumstances beyond the control of the Service Provider arising from or in connection with the use by the Subscriber of the Outlet or the Accessories. Notwithstanding anything contained herein to the contrary, any liability of Service Provider in connection with or anising from this Outlet Agreement shall be limited to an amount equal to one (1) month's Outlet Fec.

17. The Subscriber, hereby, undertakes to uphold the property fights and interest of Service Provider and/or its content providers and hereby agrees not to tape, record duplicate or otherwise reproduce, in any manner and form whatsoever and for any purposes, the programs, trademarks/logo, copyrights and services received by and passed to him under and by reason of this Outlet Agreement. Subscriber further undertakes not to use the Outlet to perform the Prohibited Acts provided for in the Agreement. A breach of this provision shall result in the termination of this Outlet Agreement without prejudice to Service Provider's rights to recover damages and to file criminal action.

18. The Outlet under this Agreement shall be used exclusively for household or personal viewing in Subscriber's private home indicated in the installation Address and shall never be used for business, commercial or industrial purposes. The Outlet shall not be installed or used to allow viewing of the Services in areas open to the public. The Subscriber shall hold Service Provider free and harmless from any and all liability that may arise from a violation of this provision.

19. Service Provider shall have the right to assign any and all rights, obligations to and under this Agreement to any third party without need of consent of the Subscriber. Subscriber shall not assign any and all rights, obligations to and under this Agreement.

20. Service Provider reserves the right to adjust, modify, amend or supplement these terms and conditions as the Service may require. Service Provider will advise the Subscriber of any changes by sending him a notice setting out such changes.

21. The failure by Service Provider to insist upon the strict performance by Subscriber of any of the Subscriber's obligations or provisions under this Outlet Agreement shall not be construed as a waiver of such obligation or provision, the same to continue to be in force and effect. The terms and conditions of this Outlet Agreement are severable and in the event any provision herein shall be held to be void, invalid or unenforceable, the other provisions shall not be affected and shall continue to be applicable and in force and effect.

AUTOMATIC DEBIT AGREEMENT TERMS AND CONDITIONS

 For purposes of this Automatic Debit Agreement, the words "I", "my", "me" shall refer to the subscriber. "Issuing Bank" refers to a bank or financial institution who issued the credit card. "Acquiring Bank" refers to a bank or financial institution that processes credit payments on behalf of a merchant. "Merchant" refers to GIGNAL TV, INC.

Enrollment to the Automatic Debit Agreement ("ADA) shall take effect upon approval of the issuing bank or acquiring bank and CIGNAL TV, INC.

The Auto Charge Arrangement shall apply only for the Cignal Digital TV account/s listed in this enrolment form.

4. Upon the approval of my enrolment to the ADA, I hereby authorize CIGNAL TV, INC. to automatically charge my total Cignal TV postpaid subscription account balances as indicated in my Cignal TV's statement of account to my enrolled credit card, on a monthly basis.

 The Automatic Debit Arrangement (ADA) shall take effect only upon approval of my ADA enrollment, and shall apply to the CIGNAL TV, INC, charges indicated in the following month's Statement of Account (SOA).

6. The issuing bank or acquiring bank has the absolute authority to decline, reject or cancel any enrollment on grounds such as, but not limited to the following: no available credit limit, overdue balance, suspended or past to leas status or upon Cardholder's cancellation of his/her enrollment. In such cases, the Cardholder will not hold CIGNAL TV, INC. liable in any event whatsoever for any damage, loss or liability that the Cardholder might suffer directly or indirectly by reason of such decline, rejection or cancellation.

 In the event that the credit card billing charge submitted by CIGNAL TV, INC to the issuing bank or acquiring bank is rejected or declined for any reason of whatsoever, I shall immediately settle my outstanding balance directly with CIGNAL TV, INC through CIGNAL TV, INC's authorized payment centers, without need for further demand or notice from CIGNAL TV, INC.

 In case of changes in my credit card number and other credit card details brought about by cases, such as, but not limited to lost credit card, upgrade and/or card renewal, I shall be required to immediately submit a new ADA Enrollment Form indicating these changes.

9. I undertake to advice CIGNAL TV, INC. of the new expiry date of my enrolled credit card at least 30 days before the actual expiry date, in writing or through a phone call to CIGNAL TV, INCS Customer Service at (02)2446251 (Metro Manila) or 1-800-10-2446251 (outside Metro Manila) or Email: care@cignal.tv. I shall not hold CIGNAL TV, INC. for the inconvenience or delay of my payments should the credit card company decline the transaction due to my expired credit card.

 I understand that at any time, CIGNAL TV, INC. may initiate cancellation of my enrollment to ADA, for any reason whatsoever. In case of such cancellation, I shall pay the bills directly through CIGNAL TV, INC's authorized payment centers. Any amount due prior to the effective date of such cancellation are still valid and may still be submitted by CIGNAL TV, INC. to the issuing bank or caquiring bank for approval.

CHANNEL ADD-ON AVAILMENT TERMS AND CONDITIONS

Your availment of and subscription to CIGNAL's CHANNEL ADD-ON shall be governed by and subject to the terms and conditions of the CIGNAL TV Residential Direct-To-Home Service Agreement (the "Terms and Conditions of Service"). In addition, you agree to:

1. Pay the Channel(s) Add-on fee once billed, which fee is on top of any advance payments and/or promos availed;

Keep your payment up-to-date until the day of the event to avoid service interruption;

 The Channel(s) Add-on service and charge shall continue to apply every month until you notify CIGNAL of the termination of the Channel Add-on service through Cignal Care:

> Cignal Care Hotline: (02)-244-6251 Cignal Care email: care@cignal.tv

 The Channel Add-on fee is non-refundable, and the service is non-transferrable and, as provided for in the Terms and Conditions of Service, shall solely be used for residential viewing.

DATA PRIVACY

Throughout your use of our services, you agree and allow Cignal TV, Inc. ("Cignal TV") to use your personal information for the following purposes:

 To create and nurture a relationship with you. We Tcollect personal informat nitor the quality and security of our technology, to train our staff, and to plan for our future growth.
 We do this so that we can continue to provide you with the best experience for the products and services that you avail from us.

4. The improvement of our products and services.

We analyze how you use our products and services so that we can understand how to improve them for your benefit. Our analysis may include some sensitive information about your usage, such as the general locations and sites that you may frequent. In all cases, we ensure to aggregate and anonymize this information so that you are never identified as an individual.

* Aggregating simply means presenting information in segments or categories like age groups; anonymizing means removing information that can personally identify you from the data.

Sending you product recommendations, special offers, and promos.

From time to time, we will send you offers that we think will interest you. We keep a record of the products and services that you avail from us so that we can gain a better insight of the kinds of offers that would be relevant to you. We also analyze the places where you may have used our products and services and use this information to send you exclusive

offers available in locations that you may frequent. We communicate these through channels such as SMS, voice calls, and e-mail. You can choose to unsubscribe from these messages anytime, Just let us know.

5. To interact with you on Social Media.

We place advertisements about our latest products and promotions on some of the most popular Websites, Social Media, and Search platforms. From time to time, we may share information such as your mobile number, e-mail address, and cookies (from when you visit our websites) with the likes of Facebook and Google, to ensure that advertisements about our special offers are seen by you, as you proves their websites and apps.

. Assisting the Government.

We generate statistical insights based on your data and use of our products and services to assist the Government in planning for healthcare, disaster management, and other similar efforts meant for public benefit. When we can, we remove all information that identifies you as an individual to ensure that you remain anonymous.

Compliance with Republic Act No. 9501 or the Credit Information System Act.
 We run credit scoring programs and initiatives, which includes providing information to

the Credit Information Corporation. In some cases, we may outsource to another company the computation of your credit score. For a list of these partners, please visit.

9. Compliance with other legal and regulatory requirements.

We perform other activities and disclose data in cases where we are required to do so for us to comply with government laws, rules, or regulations and with other legal processes and orders.

There are some instances where we may need to share your information to our subsidiaries and affiliates, agents, business partners and other third-party agencies and service providers. We only share your information to enable us to continue providing you with the products and services that you have availed from us, and as part of our regular business operations that allow us to serve you better.

When you accept this Privacy Policy, you also acknowledge that we may share your information with:

 Our service providers, contractors, professional advisers, and their sub-contractors, who help us provide our products and services to you. For example: sales dealers, distributors and installation contractors; our couriers for bill delivery; and our customer contact centers for our hotline operations;

Our Subsidiaries and Affiliates with whom you have also signed-up with. We do so
only for the improvement of each other's business and operations. For example: we share
information about your credit standing to facilitate your service applications with them,
resulting in faster approvals;

Other companies to whom you have also given consent for us to share your information with; and

4. Law enforcement and government agencies, but only when required by laws and regulations and other lawful orders and processes.

We would like you to know that your personal data will be kept in our records for as long as you continue to use our products and services, and for a maximum of Ten (10) years after.

The Data Privacy Act of 2012 (Republic Act No. 10173) gives you rights in relation to the personal data that we have collected about you, including the right to object to certain ways in which we may use your data, the right to access your data at your request, the right to correct any inaccurate or outdated data about you, and the right to erase or remove your data from our records.

Cignal TV respects your right to privacy, and we commit to take great care in safeguarding your personal data. For more information on your rights and how you may exercise them, please contact our Data Privacy Officer through the contact details provided below:

Cignal TV Data Privacy Officer 5th Floor Launchpad, Reliance corner Sheridan Streets, Barangay Highway Hills, Mandaluyong City, 1554 dipoffice@cignalkx.com.ph

There are additional ways that we may use your personal data. These are completely optional, and we commit only to proceed with activities that you specifically allow us to do (check all those that apply):

Create a more personal profile about you. We analyze data about the websites and apps that you may visit and use, to gain an understanding about your interests and preferences. We also analyze your locational information (historical and real-time location) to generate insights on foot traffic, crowd density, and mobility patterns. We create this personal profile about you solely to get a deeper understanding of your needs and preferences so that we can send you even better targeted product recommendations, special offers, and promotions.

Share your personal profile with our third-party business partners. This will allow them to serve you better through their own products and services.

Share your information with our third-party business partners so that they may compute for your credit score. This will allow them to offer you services such as loans.

Send you offers and promotions from our sister companies and affiliates such as PLDT and Smart Communications, through channels such as SMS, voice calls, and e-mail.

Send you advertisements from our third-party business partners through channels such as SMS, voice calls, and e-mail.

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